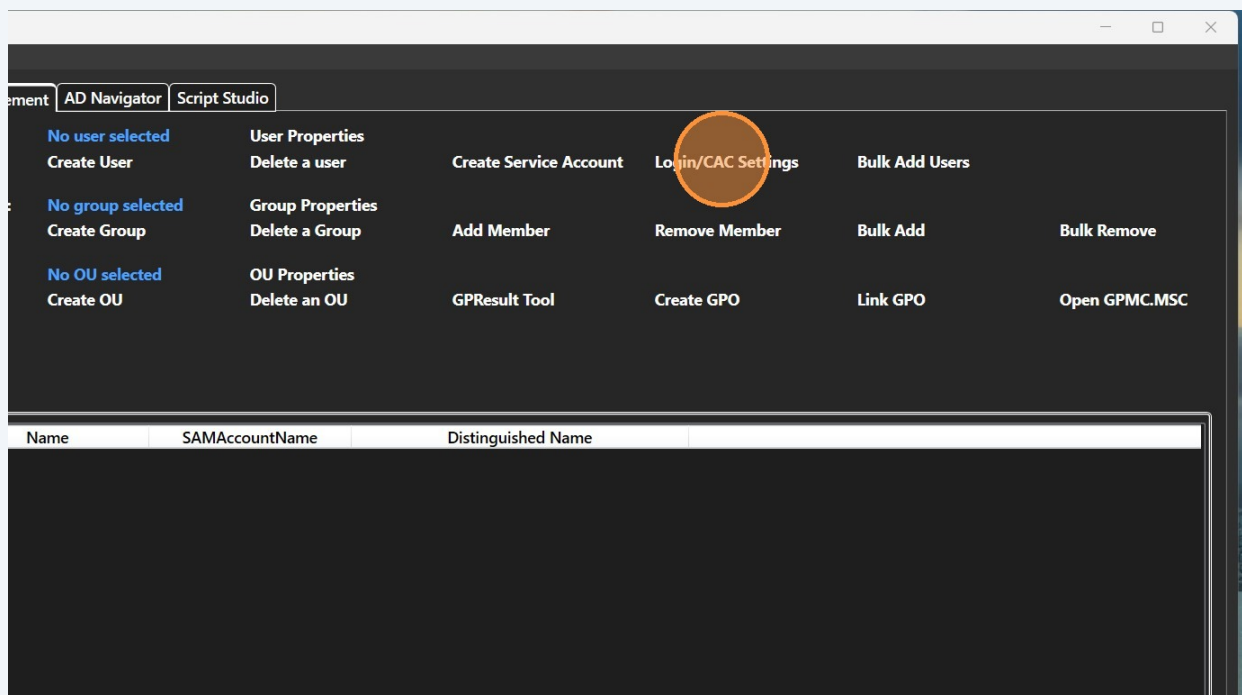


How to Disable Smartcard Requirements and Reset User Passwords

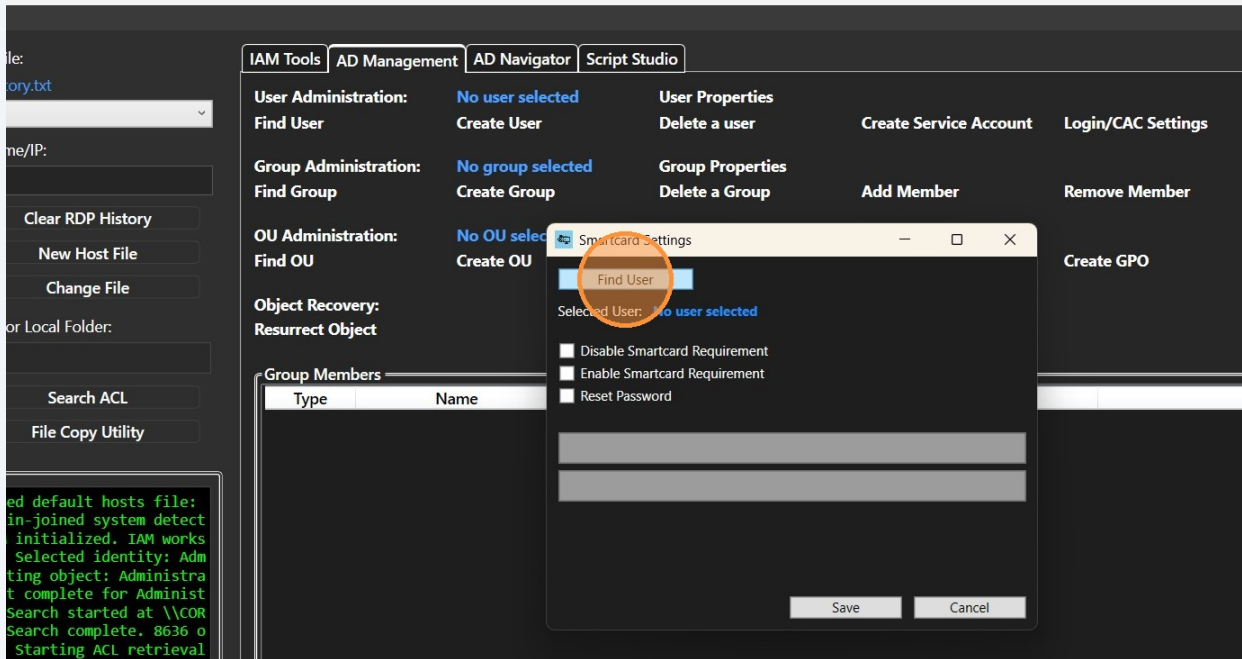
This guide provides administrators with a direct walkthrough for managing user security settings. Learn how to quickly disable smartcard authentication and reset credentials to restore account access efficiently.

User Identification

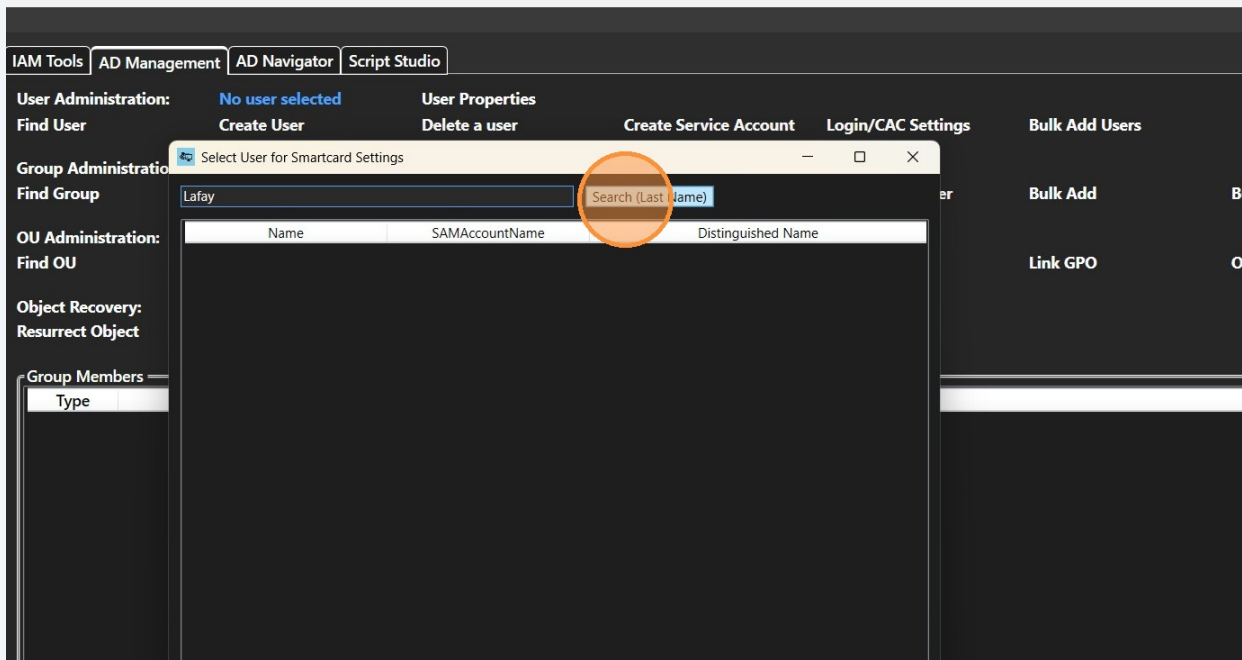
1 Click "Login/CAC Settings"



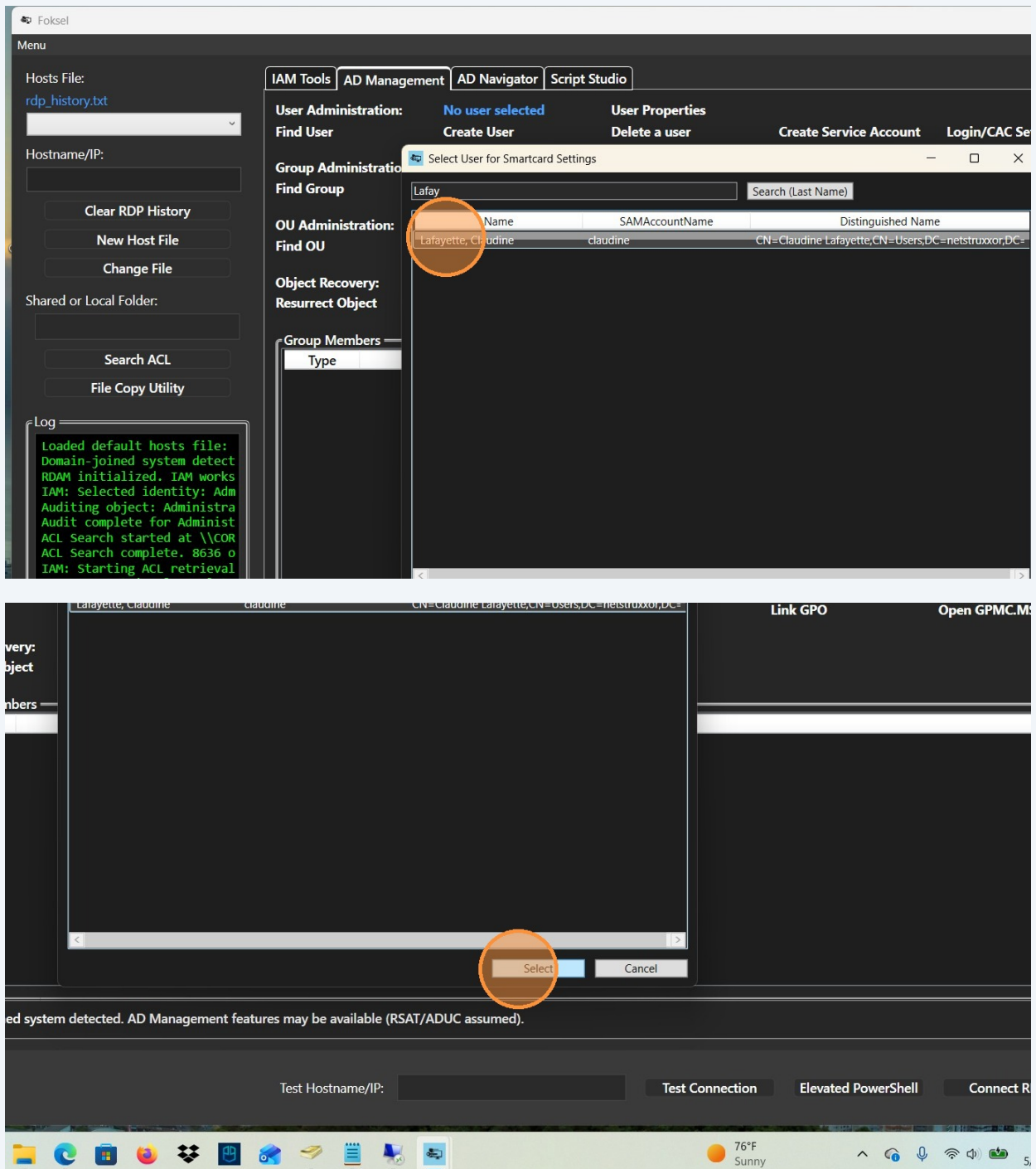
2 Click "Find User"



3 Search for the user by last name



4 Select the user from the list and click 'Select'



Configuration Update

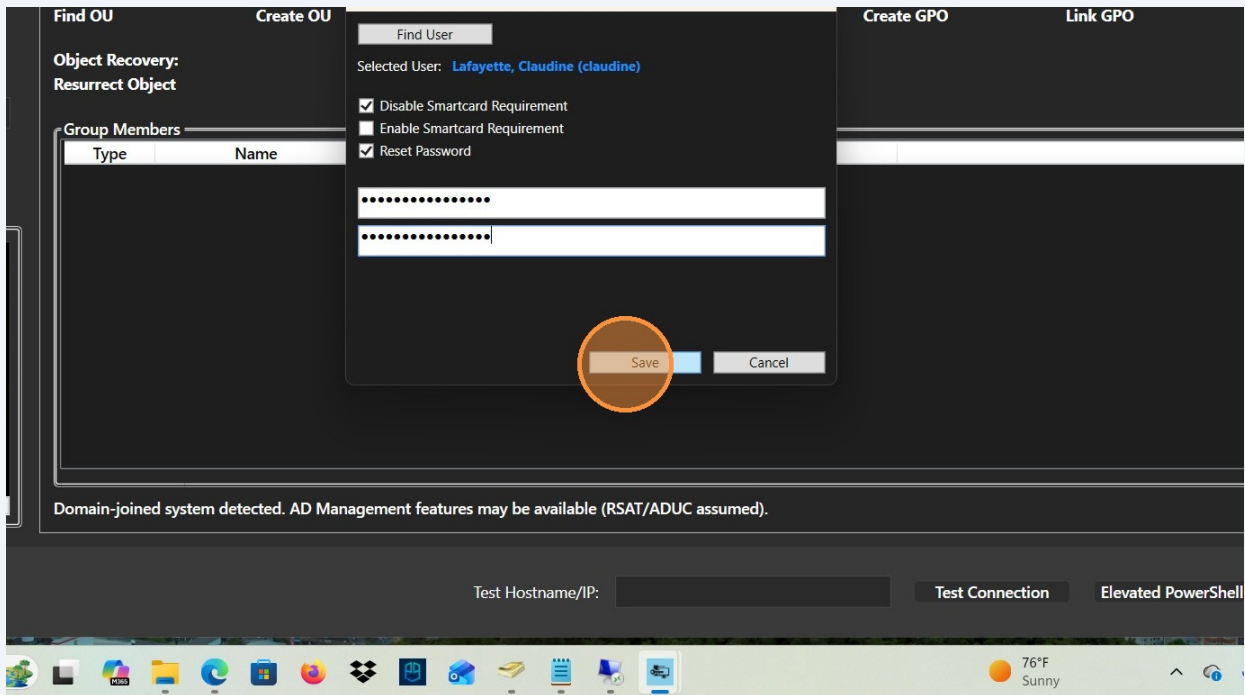
5 Click "Disable Smartcard Requirement"

The screenshot shows the IAM Tools interface with the Smartcard Settings dialog box open. The dialog box displays the selected user as "Lafayette, Claudine (claudine)" and has three radio button options: "Disable Smartcard Requirement" (which is selected), "Enable Smartcard Requirement", and "Reset Password". The background interface shows various administration tabs and options, with a log window at the bottom left displaying system messages.

6 Click "Reset Password"

The screenshot shows the IAM Tools interface with the Smartcard Settings dialog box open. The dialog box displays the selected user as "Lafayette, Claudine (claudine)" and has three radio button options: "Disable Smartcard Requirement", "Enable Smartcard Requirement", and "Reset Password" (which is selected). The background interface is the same as in the previous step, but the selection in the dialog box has changed.

7 Click 'Save' to apply the updated settings



8 Click 'OK' to dismiss the confirmation dialog

